

1912

Dr. A.J. Chandler,  
San Marcos first  
Golf Course

1919

Serrano  
Family opens its  
first store front

1951

Tex Earnhardt  
opens his first  
dealership in  
Chandler

1967

Rogers Corp,  
a leading  
manufacturer of circuit  
boards, opens Chandler  
Circuit Systems Division

2017

A speakeasy  
named after the City's  
most iconic poultry opens  
at the San Marcos hotel

1941

Vets return from  
WWII and become  
Chandler residents

1957

The first  
Tumbleweed Tree is built,  
starting an iconic holiday  
tradition

1980

Intel begins  
operations, starting its  
high-tech manufacturing and  
research and development  
presence in  
Chandler

2018

So what lies ahead?  
No, what flies ahead!  
Have you seen the  
self-driving cars?

## City of Chandler Annual Report 2017

### Grown in Chandler

Chandler is home to 255,000 residents dedicated to hometown traditions and an extensive base of employers with a strong entrepreneurial spirit. Friendly neighborhoods, great schools, diverse recreation and cultural programs and premier shopping, dining and entertainment experiences enrich the lives of residents.

Thoughtful, consistent planning as one of Arizona's first master-planned communities has helped Chandler become the "Innovation and Technology Hub of the Southwest," where distinct employment corridors are a base for large and small companies and home to high quality jobs.

Our vision is to make Chandler a world-class city by delivering outstanding public services, creating a unique community and ensuring an exceptional quality of life.



**Chandler • Arizona**  
Mayor Jay Tibshraeny & City Council



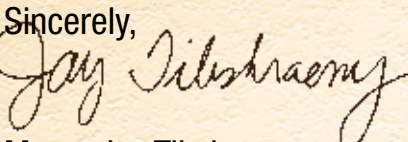


Thank you for taking a moment to read the 2017 Annual Report for the City of Chandler. This document outlines concisely our many accomplishments and achievements from the past year.

I am very proud of our organization's ability to provide quality services and programs, while providing tremendous value to you, the taxpayer.

From strong fiscal policies to world class economic development and an unparalleled quality of life, Chandler is the premier community of the Southwest. These past 12 months we have celebrated neighborhoods and their leaders, an array of growing recreation, shopping and dining options, as well as our destination as a top place for creative business minds.

The year 2017 has been good to our community. And this annual report provides a crisp and succinct look at the many successes we have shared. Thank you for reading.

Sincerely,  
  
 Mayor Jay Tibshraeny



Back row, from left:  
 Councilmember Sam Huang, Councilmember Terry Roe,  
 Councilmember Mark Stewart, Councilmember René Lopez

Front row, from left:  
 Councilmember Kevin Hartke, Mayor Jay Tibshraeny, Vice Mayor Nora Ellen



## City Council Goals

Strategic policy goals guide decision making and ensure Chandler is a great place to visit, work, play and live by:

- Being safe and beautiful
- Being a leader in transparency
- Being the most connected City
- Maintaining fiscal sustainability
- Attracting a range of private sector businesses
- Possessing a contemporary culture to capitalize on the cultural and ethnic diversity in the community





Chandler is a dynamic, successful community with an exceptional quality of life that can be attributed to the vision of past and current members of the City Council, thoughtful planning and dedicated residents, businesses, volunteers and City staff.

Companies continue to locate and expand operations, here creating investment and jobs. Chandler is among the most prosperous, livable and safest cities in the country, earning national recognition for being among the best communities to locate and grow a business, find a job, own a home, rent property and raise a family.

At Team Chandler, we take great pride in delivering excellent customer service and quality municipal programs in the most cost-effective manner. We connect residents with the right people who can help, take the extra steps to ensure businesses can thrive and ensure Chandler is a great community to live, work and visit. I hope you will join me in celebrating our 2017 accomplishments.

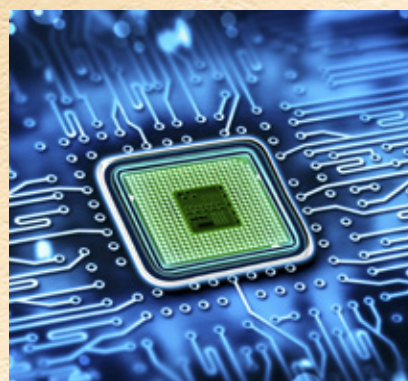
Sincerely,

Marsha Reed  
City Manager

## City Leadership

The City Council began 2017 with a swearing-in ceremony for new Councilmembers, Mark Stewart and Sam Huang, and returning Councilmember Nora Ellen. The Council selected Kevin Hartke to serve as Vice Mayor for 2017.

Mayor Jay Tibshraeny's State of the City Address highlighted milestones featuring the people, places, progress and portfolio of Chandler, and he touted the many companies developing automotive technology. An award-winning video featuring the Mayor foretold the use of fully autonomous vehicles in Chandler.



Intel announced plans to invest billions to develop its semiconductor factory in Chandler to produce the smallest and fastest microprocessor in the world. Rogers Corporation, the first technology company to establish a facility in Chandler more than 50 years ago, relocated and opened its global headquarters. Turbo

Resources expanded its presence and built its global headquarters to serve the worldwide aviation industry. Waymo advanced its development and testing of autonomous vehicles, unveiling to the world the first self-driving cars on Chandler streets without a person in the driver seat.

The City Council reached an agreement with Salt River Project to underground segments of a transmission line that will serve existing and future development along the Price Road Corridor. City code and fees were updated to reflect lower property taxes, new sign regulations, adjusted rates for utility services and a business registration program. A Chandler Sister Cities Committee was established as an umbrella organization for the sister cities partnerships with Tullamore, Ireland, and Tainan City, Taiwan.



## Chandler Science Spectacular



*Chandler Science Spectacular, sponsored by Intel and Orbital ATK, featured NASA Shuttle Astronaut Brian Duffy and 60 local companies who illustrated science, technology, engineering and math for Chandler youth.*

The Mayor's Day of Play promoted fitness, health and wellness of Chandler residents. Listening tours connected residents with resources to address challenges in their neighborhoods. The Teen Leadership Academy taught high school students about the inner-workings of City government. Operation Welcome Home recognized Chandler veterans for their recent military deployment and the Mayor's Safety and Veterans Expo connected residents with service organizations.



Chandler City Clerk Marla Paddock retired after 30 years of service in Chandler and the City Council appointed Dana DeLong to the City Clerk position. City Manager Marsha Reed appointed Josh Wright as Assistant City Manager, Leah Powell as Neighborhood Resources Director and John Knudson as Public Works and Utilities Director.

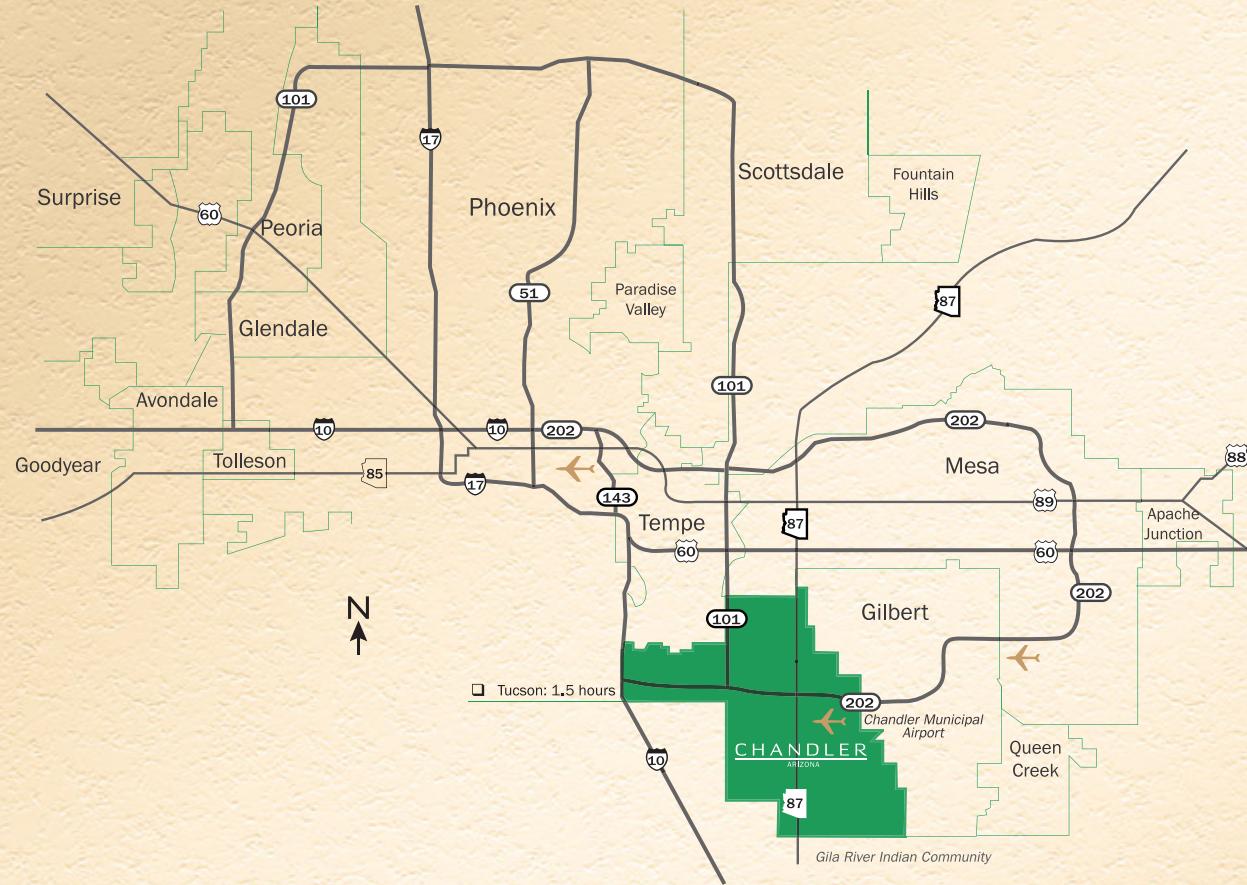


## Community Profile

Chandler is nationally recognized among the best cities for families, home buyers, renters, job seekers and entrepreneurs. Our community also is ranked as one of the safest, most livable and financially sound in America, delivering an outstanding quality of life.

### 2017 Rankings

- #1 Best Place to Live in Metro Phoenix and Best Suburb to Live in Arizona – *Niche*
- #1 Best Cities to Buy a Family Home – *Smart Asset*
- #1 Best Places to Find a Job – *Wallet Hub*
- #4 Most Prosperous Cities – *Economic Innovation Group*
- #4 Best Places to Rent – *Wallet Hub*
- #5 Safest Cities to Raise a Family – *Good Call*
- #6 Most Livable Cities – *Smart Asset*
- #8 Most Affordable Homes – *Street Scout*
- #8 Best Cities for People with Disabilities – *Wallet Hub*
- #9 Best Cities to be a Homeowner – *Smart Asset*
- #9 Best K-12 Elementary Schools – *Street Scout*
- #10 Most Affordable Homes and Best Elementary Schools – *Realtor.com*
- #10 Best Midsize College Cities – *Wallet Hub*



Size: 72 square miles

Population – 255,867 people

Housing – 104,725 units

Source: Development Services Department

Total Employment – 110,238 jobs

Industries include:

High Tech Manufacturing and Development – 19,572 jobs

Business Services – 14,906 jobs

Financial – 8,480 jobs

Education – 7,353 jobs

Healthcare – 6,911 jobs

Source: Maricopa Association of Governments

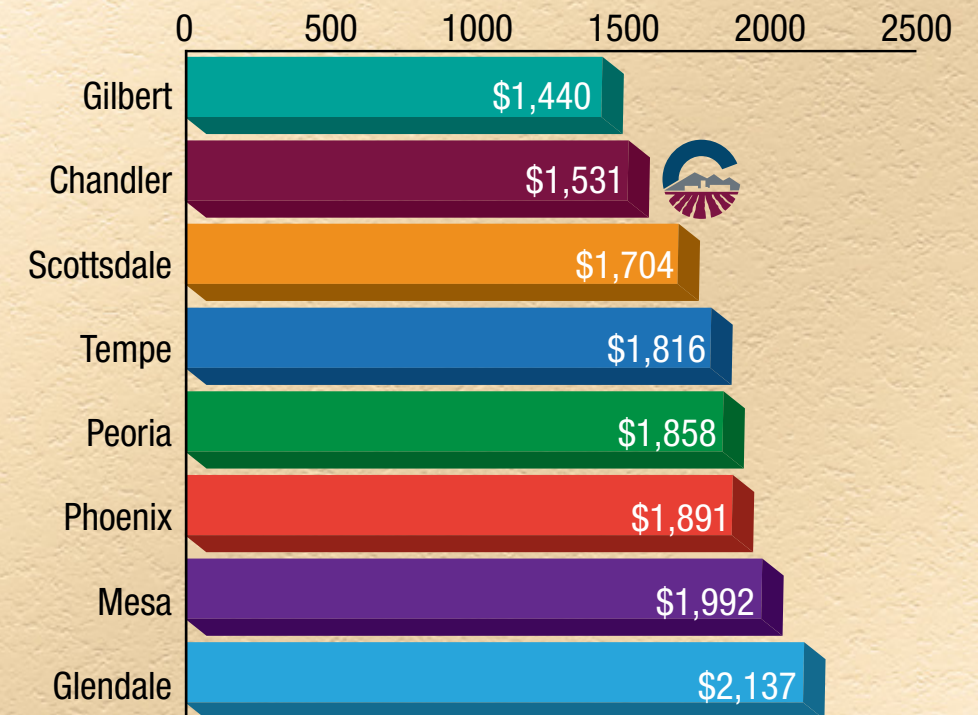
### Experience the Good Life



A video series highlighted Chandler companies and entrepreneurs, including Peixoto Coffee in downtown, and showcased our lifestyle, destinations and things to do.

### Cost for Services

Chandler has the second lowest total annual cost for services among Valley cities based on rates an average household pays for solid waste, water/wastewater, local sales tax and property tax.



Source: City of Tempe Cost of Services Study July 2017





Construction of the Overstreet project progressed and its 2018 opening will bring a mixed use entertainment development and parking garage to Downtown Chandler, including Arizona's first Flix Brewhouse Cinema.

## Development Permits



Issued 4,375 building permits



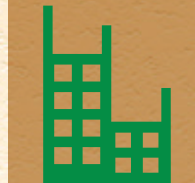
628 permits issued for single family dwellings

600 applications filed using electronic plan review system



949 applications used walk-in review service

Value of construction permitted totaled \$1.2 billion



25 percent of permit applications were issued within 24 hours

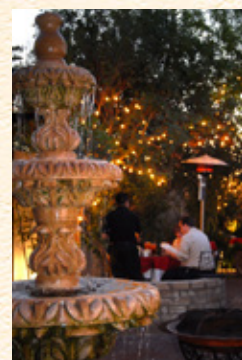
## Economic Development Highlights

Business attraction and expansion projects in 2017 will create nearly 2,400 jobs in the years ahead, including Microchip's expansion of its Chandler campus, Walgreen's new pharmacy operations support center and the creation of offices by Enterprise Rent-A-Car, Optima Tax Relief and Marx Productions. Software and technology companies Quadmark, Execute to Win and FaithLife established offices in Downtown Chandler.

Office and industrial development grew with more than 500,000 square feet completed in 2017. Another one million square feet is under development and scheduled for delivery in 2018. The first phases of Chandler Viridian opened to turn a former eyesore into this mixed-use development with multi-family housing, hotel, retail and office space.

Chandler Airpark continued to be a hotbed for employment and office developments. Liberty Mutual Insurance began consolidating its Phoenix area operations at a new office in the Chandler Airpark. Chandler Airport generated almost \$110 million in economic activity and supported nearly 800 jobs.

Electronic plan review enabled the City to receive, review and return building and engineering plans electronically, which saved time and costs as applicants obtained permits. Chandler businesses received a complimentary review of all new construction and redevelopment plans before submitting permit applications, which eliminated additional cost and longer review times.



Downtown Chandler thrived as a destination for dining, entertainment and shopping, highlighted by the success of existing businesses and openings of PURO, West Alley BBQ, VB Lounge, Even Stevens, The Local, Mission Belle, Ghatt' Yo' Taco and Vaya Salon. The development of the Courtyard next to Crust and SanTan Brewing Company created a downtown gathering space for pedestrians.

Construction of the Overstreet project progressed and its 2018 opening will bring a mixed-use entertainment development and parking garage to Downtown Chandler, including Arizona's first Flix Brewhouse Cinema. The Alta San Marcos development went vertical to offer a preview of new downtown living options starting in 2018.

## Business Location Team



*Entrepreneurs receive a tailored development plan that saves time and money as they navigate the property development and permit process.*

Uptown Chandler branding at major intersections and area businesses promoted business development and lifestyle opportunities in the employment corridor covering segments of north Chandler.

Programs helped entrepreneurs and small businesses start, grow and expand in Chandler. The Innovations business incubation program relocated to the Chandler Innovation Center in Downtown Chandler through a partnership with Arizona State University's Office of Entrepreneurship + Innovation. Clients served by the incubation program have more than doubled as the Northern Arizona Center for Entrepreneurship and Technology led businesses through a four-track progression that guided their growth to graduate from the program.

The Angel Investor Initiative launched with East Valley Partnership, Arizona Tech Investors and other cities to raise awareness and enhance access to early stage funding for area tech startups. The University of Arizona initiated a Coding Boot Camp at its Chandler location to teach web development skills and foster growth in tech talent.

A series of small business workshops at Chandler libraries helped entrepreneurs start and grow their businesses, while the Boots to Business events conducted with the Small Business Administration assisted military veterans in starting a business. A career fair connected talent with Chandler employers in the technology, financial services, healthcare, hospitality and retail sectors.





Chandler is one of only 30 cities nationwide to have its AAA bond rating reaffirmed by all three rating agencies, which results in significant savings when the City sells bonds to fund municipal projects.

## Operational Excellence

Financial stability, well-planned infrastructure, and high quality, low-cost services are hallmarks for Chandler. Each year, the City Council adopts a structurally balanced and financially stable operating budget and capital improvement program that aligns City services with Council's priorities.

Chandler maximized the effective use of tax dollars and safeguarded assets with strong internal controls and transparent reporting of financial information. The City achieved awards for excellence in financial reporting for the 35th consecutive year, distinguished budget presentation for the 29th consecutive year and excellence in procurement for the 13th consecutive year, reflecting our commitment to the highest principles of financial accountability.

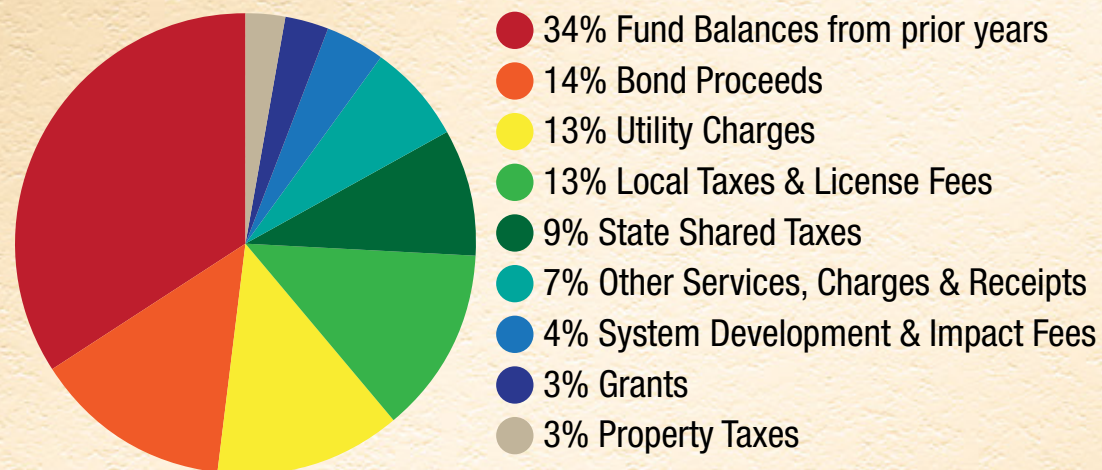
Chandler is one of only 30 cities nationwide to have its AAA bond rating reaffirmed by all three rating agencies, which results in significant savings when the City sells bonds to fund municipal projects. The City's financial policies and reporting, debt management, forecasting and budget practices produced lower debt costs, which kept property taxes low and reduced the overall tax burden for residents. The City's self-insured medical plan reached its third consecutive year without an increase in premiums

by managing health care plans and emphasizing employee wellness. The collection of sales tax successfully transitioned to the State of Arizona and a business registration program was developed with input from businesses and stakeholders. Taxpayer education workshops helped businesses understand the tax code. Custom applications were built to upgrade and maintain the tax processing system, which benefitted taxpayers and staff.

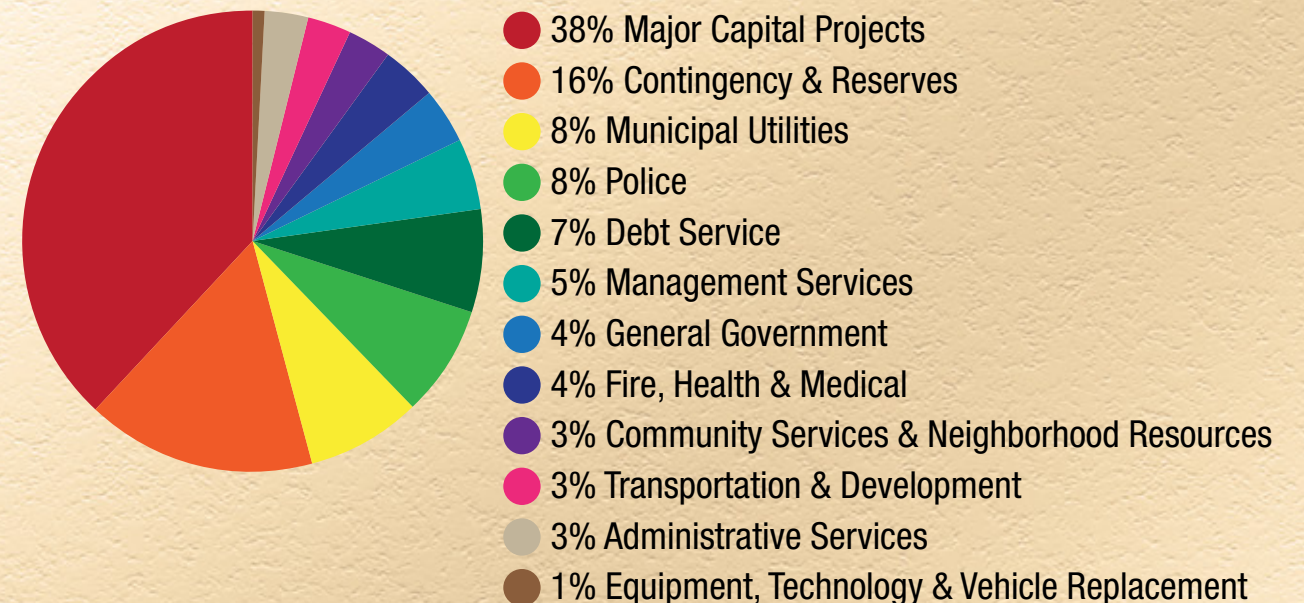
Utility Billing services provided to more than 80,000 customers included electronic billing and account management through an online payment portal. Enhancements enabled customers to pay utility bills by text and make an online A-OK donation to assist Chandler families and individuals in need. Utility rates were adjusted to reflect the demand on the overall utility system and costs of providing services.

Chandler Municipal Court, which consistently ranks among the top 10 busiest municipal courts in Arizona, implemented new phone and online payment processing that accounted for nearly one-third of all payments in 2017. The City Clerk's Office developed a Boards and Commissions Handbook that provides guidelines for new and continuing members, created a Public Records Request Directory on the City's website and processed more than 18,500 passports on behalf of the U.S. Department of State.

## Where the Money Comes From



## Where the Money Goes





## Public Works and Utilities at Work



- Treated and delivered 20 billion gallons of drinking water
- Treated 10 billion gallons of wastewater
- 100% of Chandler's wastewater is treated and reused for irrigation or aquifer replenishment



- Restriped 275 miles of Chandler streets
- Completed 3,420 street light repairs
- Placed 2,565 tons of asphalt and 50,099 square feet of concrete
- Repaired 1,500 traffic signs
- Maintained 47 miles of alleys
- Removed 1,684 tons of debris from alleys
- Swept 55,013 miles of Chandler streets

Source: Public Works and Utilities Department

## Infrastructure

A team of chemists, scientists and technicians monitor water quality every day to deliver clean, safe drinking water to all businesses and residents. A new software system increases the efficiency of automated reporting and ongoing recording for water monitoring, sampling and testing.

Water supplies have been secured for residents and businesses well into the future to encourage development that meets the City's build-out vision and address shortages during drought conditions. Construction progressed to double the water treatment capacity at the Santan Vista Water Treatment Plant jointly operated with the Town of Gilbert. Four aquifer storage and recovery wells were completed at the Ocotillo Water Reclamation Facility.

Aging pipes in the water and wastewater system were replaced in Downtown Chandler to support business and residential uses. The City also drilled new well sites and expanded the capacity of water production facilities to meet demand. A 50-year agreement for low-cost power at the Pecos Water Treatment Plant was signed and is expected to save \$2 million in energy costs.

Beyond weekly trash and recycling collection, Chandler offered curbside bulk collection and a drop-off facility for residential self-haul of waste, recycling and household hazardous waste. Recycling education programs and new equipment increased waste diversion at the collection center, which offsets landfill disposal costs to keep utility rates low.

The Alma School Road and Chandler Boulevard project improved the intersection capacity and safety by adding dual left turn lanes, right turn lanes and a third lane on Alma School Road. Construction is underway to widen a segment of Ocotillo Road east of Cooper Road. Design progressed for improvements on Queen Creek, Cooper and Chandler Heights roads in southeast Chandler. Design was completed for the roadway and streetscape improvements on Arizona Avenue between Frye and Pecos roads, which are now under construction. Planning concepts were developed to upgrade Dr. A.J. Chandler Park in Downtown Chandler.

Flashing yellow left turn arrows installed at 57 intersections provided more opportunities for drivers to make left turns and heightened driver awareness about turning left in front of oncoming traffic. LED streetlights installed at all signalized intersections provided uniform lighting and cut energy consumption in half.

## Home Water Leak Detection



*Residents can save water and money by having a free water audit performed or following these do it yourself tips to identify leaks on their property.*

The replacement of airfield and taxiway signage and lighting as well as upgrades to storm water drainage supported flight operations at the Chandler Municipal Airport. Inspections of the City's storm drainage structures, drywells, pump stations and generators that serve streets, parks and other facilities ensured the systems performed at an optimum level when storms occurred. The drainage capacity and headwalls in a large detention basin were upgraded at Apache Park.



The Alma School Road and Chandler Boulevard project improved the intersection capacity and safety by adding dual left turn lanes, right turn lanes and a third lane on Alma School Road.





Police vehicles featuring updated black and white markings with blue accent lettering debuted in 2017. As vehicles are replaced in the next few years, the fleet will be updated with new markings.

## Calls for Emergency Service

911

EMERGENCY  
CALL



Calls for police service - 158,728

Police non-emergency telephone calls - 61,429

Police Priority 1 (emergency) calls - 26,837

Total Fire, Health & Medical Incidents - 25,593

Calls for service - 5,884

Fire and hazardous materials response - 1,814

Emergency medical service and rescue response - 17,895

## Public Safety Highlights

Chandler Police earned the Gold Standard Assessment with Excellence by the Commission on Accreditation for Law Enforcement Agencies. This recognition demonstrates the highest standards of professionalism, performance and ability and identifies Chandler as one of the safest cities in the nation.

Chandler Police launched a service for residents to report non-emergency crimes and calls by texting. An open data portal at [data.chandlerpd.com](http://data.chandlerpd.com) allowed the public to download information from police databases about calls for service, arrest reports and general offenses. Police also solved a cold homicide case from 1987 that resulted in the indictment and arrest of a suspect.

The Police Department's Victim Services Unit received the 2017 Distinguished Service Award from the Arizona Attorney General's Office for its outstanding advocacy for crime victims. The Fire Department's Crisis Intervention Coordinator received the Arizona Mental Health Criminal Justice Coalition Distinguished Service Award.

Fire, Health & Medical earned the highest level of award from the American Heart Association for excellence in cardiac care. Paramedics conducted more than 70 in-home visits to treat Chandler veterans, while connecting them with medical professionals at the Veterans Administration as part of a national pilot program.

Chandler Fire low acuity response vehicles handled nearly 3,000 calls that were not life or property threatening, which kept resources available for emergency calls and reduced response costs. An electronic patient care reporting system enhanced data availability and reporting capabilities, while state-of-the-art inventory control equipment stocked and tracked emergency medical service supplies.

Police officers and firefighters were issued the opioid reversal drug Naloxone and administered the life-saving drug to overdose victims. Police and fire personnel also completed training for better interaction and understanding of how to handle calls for service involving residents with Autism.

Construction began on the new Public Safety Training Center to train police officers and firefighters when it opens in 2018. The 29,000 square foot facility includes an auditorium, classrooms, defensive tactics room, simulator rooms and office space. Construction began at Fire Station No. 11 on Gilbert Road south of

## Fire Department Burn Building



*The Burn Building features structures that offer the appearance and function of different building environments in the community and enables real combustible materials to be used in training.*

Ocotillo Road with plans to become operational in 2018.

Community outreach officers built relationships with residents by conducting tours and going to places where the community gathers through Coffee with a Cop events, Pizza with a Cop and the first barbershop outreach at Ageez Hair Center. Police officers also supported Chandler youth through outreach programs with ICAN, Boys and Girls Club, Sí Se Puede, Youth Academy and Wilderness Youth Experience.

The Partnership for L.I.F.E. program set a benchmark for fire safety education and inspection at elementary schools, a measure achieved by 100 percent of Chandler Unified School District's schools. Firefighters coordinated with volunteers to install and service nearly 1,000 smoke alarms for residents in need.

Chandler Municipal Court resolved charges and offered problem-solving and transition assistance for military veterans in the East Valley. They also participated in regional court programs that helped people resolve offenses stemming from mental illness and homelessness to improve their quality of life.



**Fire, Health & Medical earned the highest level of award from the American Heart Association for excellence in cardiac care.**



## Volunteers in Action



### Operation Back to School

267 volunteers  
1,237 service hours  
Benefitted students at 37 CUSD schools  
2,640 children provided backpacks  
4,537 socks and underwear dispersed  
968 sets of uniforms donated  
703 pairs of shoes distributed  
75 haircuts given

### Volunteer Income Tax Assistance

60 volunteers  
4,300 service hours  
1,700 families served  
\$1.69 million tax refunds generated

### 2017 Volunteer Recognition Breakfast

- Ken Hawkes, *Innovation Award*
- Jack and Joyce McCormack, *Longevity Award*
- Kennedy Nicoll, *Makes It Happen Award*
- Heather Anguiano, *Multitasking Maestro Award*
- Crystal Ellison, *Strong Arms Award*
- Alan Zaben, *Sunbeam Award*
- Mario David Giron, *Youth Award*
- Chandler Chamber Leadership Class #32, *Working Together Award*
- Mark Drez, *Mayor's Choice Award*
- Larry Sebben, *People's Choice Award*

## Neighbors and Volunteers

The Mayor's Listening Tour, held twice annually, connected residents with City staff to discuss ideas and find solutions that preserve the quality of their neighborhoods. Chandler residents who hosted neighborhood block parties received free permits and traffic barricades delivered to their door. Chandler residents rallied support through social media to win the Mix 96.9 "Battle of the 'Burbs" contest and celebrated with a free concert hosted by the radio station at the Downtown Stage.

Neighborhood College classes helped homeowner association members understand their roles and importance in their neighborhoods. Residents in HOAs and traditional neighborhoods also learned about the Neighborhood Preservation Code and the role of City inspectors in the preservation, health and safety of neighborhoods.

An online map that provides information about Chandler neighborhoods and City facilities was updated with new features. InfoMap allows residents to use maps, a search tool and type in an address to find out what facilities are located near them. Maps display the location of more than 300 neighborhoods registered with the City. Clicking on a neighborhood shows the number of homes, establishment date, contact information and links to neighborhood maps that can be printed.

The Graffiti Elimination Team worked with residential and commercial property owners to ensure graffiti was addressed quickly and neatly. The team's mascot Eli the Eliminator, aims to change the way people look at graffiti through outreach programs that illustrate the harmful effects of graffiti, how it can increase deterioration in a neighborhood and ways residents can eliminate graffiti. In 2017, more than 48,000 square feet of surfaces tagged with graffiti were treated.

City staff worked with For Our City Chandler to coordinate service resources and needs among more than 100 active organizations representing nonprofits, faith-based communities, employers, business groups and Chandler residents. More than 500 volunteers participated in "For Our City Day Chandler" to improve the San Tan Neighborhood and build a new playground at Gazelle Meadows Park.

## 2017 Multicultural Festival



*The annual multicultural festival celebrates the diverse cultures in Chandler through food, music and dance performances.*

Forty children took part in the Aspire Read to Succeed Program to increase literacy among elementary school-aged children living in public housing. A work training program and Dress for Success event helped adults living in public housing prepare for job interviews with employers.

Sixty nonprofit and service organizations that provide essential services for low-income residents and serve Chandler families in crisis and at-risk youth were awarded grants totaling more than \$2 million, leveraging funding from nonprofit supporters for needed services. Chandler's Homeless Navigator performed outreach to individuals and families who are homeless, connecting them with resource assistance and housing.



The Graffiti Elimination Team worked with residential and commercial property owners to ensure graffiti was addressed quickly and neatly.





Chandler Library was awarded a \$15,000 grant for its Ready, Set, Kindergarten program that prepared children for kindergarten and increased early literacy knowledge and skills of parents.

## Arts, Culture and Literacy

Chandler Center for the Arts was named 2017's Best Live Performance Venue by the East Valley Tribune and Vision Gallery was recognized as one of the 10 Best Art Galleries in Metro Phoenix by the Phoenix New Times. The Center for the Arts facilities were updated with new audio and projection systems, a new concessions area and upgraded restrooms.

The Center for the Arts and Vision Gallery served 358,000 people with more than 1,000 performances, programs, events and exhibitions. An event management system application implemented in 2017 advanced our abilities to manage event activities and operations for performances, school events, rentals and City functions.

The Chandler Chuck Wagon Cook-Off had its biggest turnout ever as more than 5,000 people enjoyed food prepared by 10 competing chuck wagons and live musical performances.

Construction began on the new Chandler Museum and renovations of the historic McCullough-Price House. Its completion in late 2018 will create a destination for engaging, community-focused programs and exhibits. Museum programming expanded in 2017 to include community talks, education at Tumbleweed Ranch, community college classes and trivia nights at Alamo Drafthouse and Crust.

A series of exhibits and talks remembered the Japanese internment camps on the Gila River Indian Community during World War II. A kiosk dedicated at Nozomi Park and a community-led effort created public art consisting of 16,655 paper cranes to honor people incarcerated at the camp.

Chandler Library built on the success of last year's America in Times of Conflict programs and hosted The Vietnam War film series by Ken Burns and Lynn Novick to engage and promote our community's veterans, families and military supporters. The library also hosted its fourth TEDx event as six speakers spoke on the theme of Connect! and addressed new ways to see connection.

Chandler Cultural Foundation secured nearly \$320,000 in grants, sponsorships and contributions for low and no-cost art experiences and performances at the Center for the Arts and Vision Gallery. More than 40,000 people attended these free exhibits, concerts and performances plus more than 5,000 youth took part in the Connecting Kidz art and theater programs.

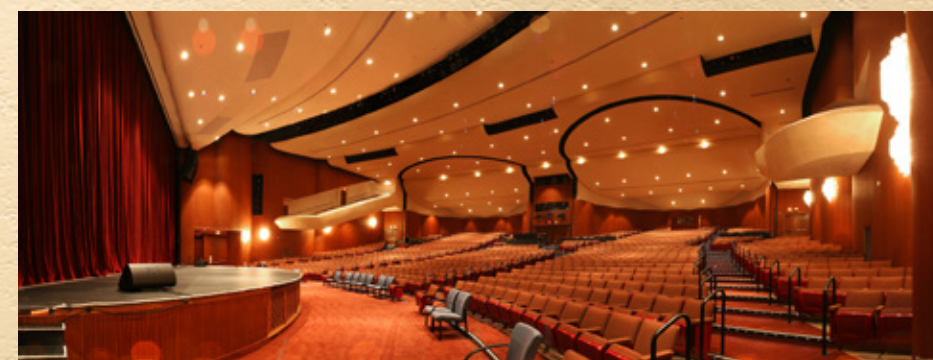
## Early Literacy Programs



*Chandler Library offers a variety of early literacy programs for children ages 0-5 years old.*

Chandler Library was awarded a \$15,000 grant for its Ready, Set, Kindergarten program that prepared children for kindergarten and increased early literacy knowledge and skills of parents. Renovations to the Downtown Library lobby created a video projection wall with adjusted counters and door access, while reconfiguring book stacks at the Basha Library created seating and community engagement space.

Chandler Library cardholders have free access to Lynda.com, an online learning platform that hosts courses to enhance business, software, technology and creative skills. The library's ebook collection continued to grow in popularity and use with more than 220,000 checkouts in 2017. Chandler Library began a partnership with Pinal County and Navajo County to share ebook collections.



**The Center for the Arts and Vision Gallery served 358,000 people with more than 1,000 performances, programs, events and exhibitions.**



## Parks & Recreation



65 parks



6 recreation centers



6 aquatics centers



4 dog parks



3 spray pads



1 skate park &  
1 BMX park



1 senior center

## Chandler at Play

Weekly farmers markets, monthly artwalks and dozens of special events made Downtown Chandler an entertainment destination year-round. The Downtown Stage hosted new events and record crowds were drawn to the Tumbleweed Tree Lighting and the Great American Barbeque & Beer Festival. The Tumbleweed Tree was assembled on a 35-foot wire frame using more than 600 tumbleweeds adorned with gloss paint, glitter and 1,200 holiday lights.

Dog lovers of all kinds celebrated the 10th Anniversary of Woofstock at Tumbleweed Park. The Community Sensory Garden at Veterans Oasis Park was unveiled on Earth Day as residents made take-home planters and participated in garden crafts. The Environmental Education Center was recognized as Best Nature Center by Best Things Arizona.

Backed by a Build It With KaBoom playground grant, Chandler staff and nearly 200 volunteers assembled the new playground structures at Gazelle Meadows Park in less than five hours. New fencing and LED lights also were added at the park.

Apache Park underwent a complete renovation to build a new playground and ramada, alter racquetball courts, relocate sand volleyball courts and add new lighting and landscaping. Harris Park also was renovated with the addition of new playground equipment, sidewalks and landscaping. Tennis courts at Desert Breeze Park were renovated and a new splash pad was installed at the park, while two basketball courts and adjacent sidewalks were renovated at San Marcos Park.

Baseball fields at Espee and Snedigar parks were laser-leveled and the addition of a top surface layer improved the safety, playability and aesthetics of the fields. Spectator shade structures were added to fields at Espee, Nozomi and Pima parks. Lighting, sidewalks and landscaping also were improved at the Snedigar Sportsplex.

More than 9,300 people took part in the Learn to Swim Program and drowning prevention events promoted water safety. Shade structures were installed at all six aquatics centers, artificial turf was added at Folley Pool and the roof was replaced at Arrowhead Aquatics Center. Digital signage was installed at all six recreation centers.

Paddleboard Yoga classes were held at two aquatics centers and opportunities to play Pickleball, Ping Pong and Table Tennis were added at two recreation centers.

## Faces of Chandler Parks and Recreation



*Parks and recreation provide the places, people and programs for residents to Discover, Imagine and Grow.*

The Fam-tastic Friday social media campaign promoted family fun activities each weekend. The Agents of Discovery App launched at Tumbleweed and Veterans Oasis parks as a way to explore the parks through missions and challenges using geo-fencing technology in an augmented reality game. Come Out and Play, a cable television program about parks and recreational opportunities, aired its final episode as these promotional efforts migrated to social media and other media sources. Break Time magazine was redesigned and its new digital issue and activity sheets debuted to support class registration and participation in parks and recreation events.



Weekly farmers markets, monthly artwalks and dozens of special events, made Downtown Chandler an entertainment destination year-round.



- Playful City USA – *KaBoom!*
- Tree City USA – *Arbor Day Foundation*
- Healthy Worksite Gold Award – *Arizona & Maricopa County departments of Health Services*
- Distinguished Service Award – *Arizona Attorney General's Office*
- Lifeline Gold Plus Award – *American Heart Association*
- Water Reuse and Wastewater Projects of the Year – *Arizona Water Association*
- Outstanding Education Program Award – *Arizona Parks and Rec Association*
- Awards of Excellence and Distinction – *Arizona Landscape Contractors Association*
- Digital Cities Award – *Government Technology*
- Silver Telly – *Telly Awards*
- Silver Circle – *City - County Communications & Marketing Association*
- Communicator Award of Distinction – *Academy of Interactive & Visual Arts*
- Copper Anvil – *Public Relations Society of America, Phoenix Chapter*
- Teal & Silver Award – *Chandler-Gilbert Community College*
- Community Partner Award – *East Valley Jewish Community Center*
- Crown Communities Award – *American City & County Magazine*

Chandler earned 6th Place in the Digital Cities Survey of cities across the country with populations between 250,000 and 499,999 and tied for highest ranked City in Arizona across all population categories. The Digital Cities Survey provides an annual measure of performance and innovation in using technology.

A social media hub on the City's website, [chandleraz.gov](http://chandleraz.gov), featured posts, photos and videos from more than 40 of the most popular City accounts. Content from local news outlets, businesses and residents also were shared in the social hub. The public can view and use social media posts from the City website even if they don't have Facebook, Twitter, Instagram or YouTube accounts.


The #LoveChandler social media campaign featured residents, businesses, visitors and City officials as they shared their stories about the things they love about Chandler. The videos were posted on YouTube and shared through the City's social media accounts and cable television channel.

The City's website, [chandleraz.gov](http://chandleraz.gov), served as the digital front door for news, events and services. Its mobile responsive design made it easy to get information using computers, tablets and smart phones.

Residents with smartphones used Chandler's PublicStuff app to communicate directly with City staff to report and resolve issues in their neighborhood.


Chandler residents received the CityScope newsletter each month with their utility bill and a City News and Events page was published monthly in local newspapers to highlight news, events and City programs. Mayor and Council columns and Chandler Insider articles featured in local newspapers profiled news, events, people and services in Chandler.






WELCOME TO

# Chandler



Search
Go
powered by


Official City Website for Chandler, Arizona
|
Text Size

Home
Residents
Visitors
Business
Government
How Do I ...
Pay My Bill

## CHANDLER SocialHub

Welcome to the City of Chandler Social Hub, a collection of social media posts from the most popular official City accounts, plus content from local news organizations, businesses and residents.


See a listing of all Chandler social media accounts, including the non-official and personal accounts of the Mayor & Council, [here](#).

The City is not responsible for the nature or accuracy of content or services on these social media platforms and assumes no responsibility for the content or management of information not posted by the City. Official City communications, such as [chandlerize.gov](#) and the [CityScope newsletter](#) should remain your primary resource for accurate, updated information about the City of Chandler.

ALL
FACEBOOK ONLY
TWITTER ONLY
INSTAGRAM ONLY
YOUTUBE ONLY

### Chandler Arts Center

We can't wait to welcome @kdiang to #Arizona!  
[chandlercenter.org/events/search/...](#)  
[twitter.com/kdiang/status/...](#)




k.d. lang

To kick off the Ingénue Redux US tour, k.d. will be performing fundraiser concerts on Vashon, Washington to benefit the @vashonTrust, and the Vashon Center for the Arts -4d mgmt [vashonbeachcomber.com/files/ingenue88...](#)

Posted about 2 hours ago

### Chandler Museum


We're looking forward to sharing the story of Gila River Internment Camp at the February 5 Maricopa Historical Society meeting at the City of Maricopa Public Library. The camp was in operation during World War II and located just east of Maricopa. Chandler Museum director Judy Crago will share the story of the 16,655 Japanese Americans who were incarcerated here.



Posted about 2 hours ago

### Chandler Police

Thank goodness it's a dry heat!  
[twitter.com/NWSPhoenix/sta...](#)




NWS Phoenix


@ChandlerPolice Uh oh! Maybe we need a "Near boiling" warning today. At least the reported Heat Index is only 88. :/)

Posted about 2 hours ago

### City of Chandler, AZ (Official)




#IloveChandler - Chandler



### Chandler Police

Subscribe

Current conditions at Chandler Chandler Municipal Airport (KCHD)  
Last Updated: 11/11/2017 11:00 AM MST



**207°F**  
87°C

Humidity: 24%  
Wind Speed: 10 to 15 mph  
Dewpoint: 10.0 to 11.0  
Pressure: 30.0 to 30.5  
Visibility: 10.0 to 10.0  
Heat Index: 80.0 to 85.0  
Last update: 11/11/2017 11:00 AM MST

### Chandler Arts Center

12